

BellaTek® Standard Turnaround Times

Abutments	Business Days Until Customer Receives
BellaTek® Laboratory Designed Abutment	
Titanium	3
Titanium Nitride	4
BellaTek Abutment	
Titanium	4
Titanium Nitride	5
BellaTek Bars and Frameworks	
Standard	7
Robocast Only	
Robocast Only	3

Example 1 - Standard Titanium BellaTek Abutment:

If the case is received on Tuesday before 12:00pm EST, it will be shipped back on Thursday and received into the laboratory on Friday.

Example 2 - Standard Titanium BellaTek Abutment with Customer Design Review and Confirmation Request:

If the case is received on Tuesday before 12:00pm EST and assuming the customer approves the design on Wednesday by 12:00pm EST, the case will be shipped back on Friday and received into the laboratory on Monday.

Time frames noted above are estimated.

Key Terms and Conditions:

Calculation of turnaround times begins when the case is received at the BellaTek Production Center in Palm Beach Gardens, FL, by 12:00pm EST.

Weekends and holidays are excluded.

BIOMET **3i** ships all cases via next day delivery. Delivery time back to the customer is built into BellaTek Standard Turnaround Times.

Resolution for non-conforming cases that are placed on hold must be given by the customer by 12:00pm EST. If given after 12:00pm EST, please add one extra day.

Turnaround times may occasionally vary due to unforeseen circumstances such as inclement weather and transportation issues.

Design Review: If design review is requested, please add one day to BellaTek Standard Turnaround Times.

Design confirmation must be granted by 12:00pm EST. If the confirmation is granted after 12:00pm EST, add another additional day to BellaTek Standard Turnaround Times.

Bars and Frameworks:

Design Review: Customer design review and approval is required by BIOMET **3i** for all bar and framework cases. Therefore, one day for customer design review and approval is built into BellaTek Standard Turnaround Times.

BIOMET **3i** reserves the right to reject any bar and framework case request with connections not represented in the BellaTek Bars & Frameworks Interface Compatibility Chart (INST1145).

BIOMET **3i** reserves the right to reject any case request that does not meet regulatory standards.



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